Board of Registration in Embalming and Funeral Directing 1000 Washington Street 1st Floor Room 1D, Boston, MA 02118 DATE: June 19, 2018 TIME: 10:00 a.m.

Agenda

10:00am – Meeting called to order:

Discuss housekeeping and evacuation plan

Board Business:

• Review Minutes

Application review:

Establishment

• Boucher-O'Brien Funeral Home

Board Business (continued):

- Report from Executive Director, Michael Hawley
 - o Preneed Reports 2017 Update
- Report from Legal Counsel, Peter Kelley
- Report from Christopher Carroll, Chief Investigator

Board Discussion

- Policy concerning removal of various material from dead human bodies—permitted uses and permissions
- The continuing validity and enforcement of Rule 39 with 239 Code Mass. Regs. § 3.11(3)

Application review:

Type 6

- Adys N. Diaz
- Shannon B McArthur
- Matthew P Crowley
- Geoffrey Bryant Leard

Type 3

• Donato B Dagnoli

Edward J O'Brien

Establishments

• Hamel-Lydon Chapel & Cremation Services of Massachusetts, Inc.

Wall Certificates:

- Pickering & Son Westborough FH
- Tighe Hamilton Regional Funeral Home, Inc.
- Hafey Funeral Service

Continuing Education Provider Applications:

National Funeral Directors Association

- 2018 National Funeral Directors Association Annual Convention
- OSHA Compliance Tips
- NFDA Leadership Conference
- 2018 FTC Funeral Rule Training
- Jewish Funeral Traditions and Rituals
- The 3E's to Cremation Success: Employees, Expectations, Engagement

Elite Continuing Education

• Religions in the United States: What Every Funeral Director Should Know

MFDA

- The Massachusetts Attorney General's Victim Compensation Program Funeral Director Training
- 2018 MFDA "Building a Better Business" Continuing Ed Seminar Preneed Basics A Review of 239 CMR 3.00 through 5.00
- The Disposition of Medical Devices Home Study
- Due Diligence for Funeral homes Utilizing Third Party Crematories Home Study
- Home Study Distracted Driving Is it Time for Funeral Homes to Ban Employee's Cell Phones While Driving?
- Third-Party Merchandise Guidelines
- Funeral Home Confidentiality Home Study
- Screening & Hiring: An Expert Guide to Making the Right Hire Home Study

New Jersey Funeral Service Education Corporation

- Million Dollar Mistakes: Working Backward to Minimize the Risks of Mortuary Litigation
- Ethics and Mortality in the Funeral Industry
- Hot Dogs and Decomposition
- Using a Budget to Determine How to Charge for Your Services

- How to Make Social Media Work for Your Business
- Embalming Opioid Cases: A Case Study and Thorough Care Analysis
- What I Wish My Funeral Director Knew: Supporting Pregnancy Loss Families
- Battling Burnout and Building Resistance: Supporting and Retaining Funeral Professionals
- Certified Celebrant Training

Selected Independent Funeral Homes

• 100th Annual Meeting

International Cemetery, Cremation & Funeral Association

• 2018 ICCFA University

Life Celebration, Inc.

• Funeral Mass Customization – Providing Families Only and Exactly What They Want

<u>Closed Session: Investigative Conference, Settlement Offers [Pursuant to M.G.L. c. 112, § 65C]</u>

Adjudicative Conference [Closed session pursuant to G.L. c. 30A §18, 5(d)]:

Open session for topics not reasonably anticipated 48 hours in advance of meeting:

Reasonable accommodations or modifications will be provided to individuals with disabilities to participate in the Board in Registration in Embalming & Funeral Directing meeting. All requests should be directed to Cheryl Yebba by calling 617-727-4992 or TTY/TDD: (617) 727-2099 by 24 hours prior to the meeting. While the Division will attempt to honor all requests, those requests received after 24 hours to the meeting may not be provided due to feasibility.